

# SOFTWARE UPGRADE INSTRUCTION

## PURPOSE

The purpose of this document is to provide a detailed procedure to do a software upgrade of an Intellect device. This procedure applies to both Windows and Mac OS users.

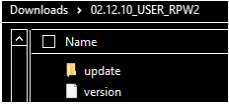
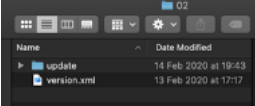
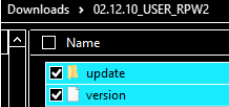
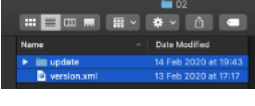
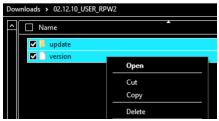
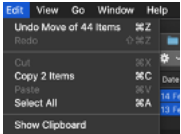

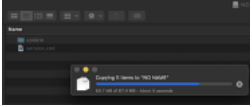
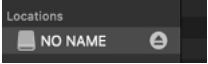
## PROCEDURE

### USING YOUR COMPUTER:

Using the USB drive provided with your device, please follow these step-by-step instructions. Please note that you must use the USB provided with the device for this procedure.

1. Erase the USB drive supplied with the product.
2. Go to the Chattanooga website [www.chattanoogarehab.com](http://www.chattanoogarehab.com)
3. Go to the product page
4. Go to the Software Downloads tab
5. Download firmware upgrade zip file to your computer not the USB drive
6. Extract the file onto the USB drive. Please review the download instruction for Windows<sup>®</sup> and MAC<sup>®</sup>
7. Complete the registration form to be informed about new product software version availability and IFU updates (if not already done).

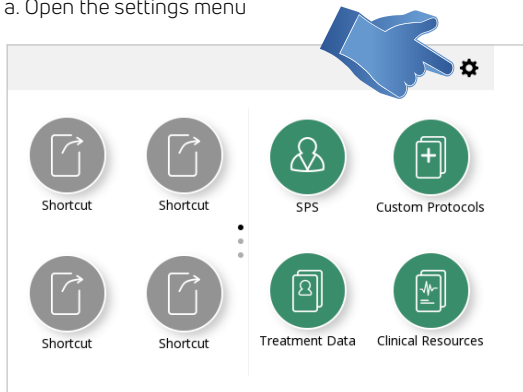


MICROSOFT WINDOWS	APPLE MACOS
1. Open the downloaded zip file, its content will look like the following:	1. Open the downloaded zip file, its content will look like the following:
	
2. Select both Update folder and version.xml	2. Edit → Select all
	
3. Copy the 2 items	3. Edit → Copy 2 items
	
4. Open the USB drive	4. Open the USB drive location
5. Paste the 2 items on the USB drive	5. Edit → Paste
6. Wait for the copy to be over	6. Wait for the copy to be over
	
7. Eject the USB drive	7. Eject the USB drive
	

## USING YOUR PRODUCT:

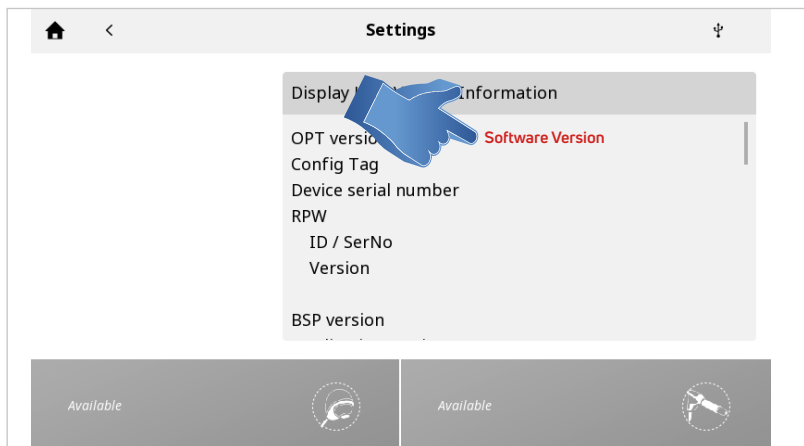
1. Switch OFF the device by power switch on the back of the device.
2. Insert USB key drive into the USB port on the back of the device
3. Switch ON the device
4. Device will automatically detect firmware update availability and commence upgrade. The upgrade will take a few minutes with an animation on the knob LEDs. **IMPORTANT:** the power must not be switched off during the upgrade.
5. Once firmware update is finished, Home screen will be displayed, and the USB drive can be removed. Device is ready for use.
6. Check software version in settings:

a. Open the settings menu



b. Select "Display Unit Version Information"

c. Check the software version



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